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	QUALITY POLICY	Revisore_A.Corazza

SITTEX SRL QUALITY POLICY

For over twenty years, at Sittex srl, we have been committed to the search for absolute quality, aimed at providing products and services to our esteemed customers, satisfying and constantly working to exceed their expectations.

Our unwavering dedication to quality is at the heart of our business and we strive to continually improve our processes, products and services to ensure customer satisfaction and business success.

Our Quality Policy is based on the following principles:

1. Customer focus: We prioritize the needs and expectations of our customers, listening carefully to their feedback and understanding their needs. By anticipating and addressing their evolving needs, we aim to build strong and long-lasting relationships with our customers.
2. Excellence in Products and Services: We are committed to providing the highest quality products and services. Through continuous innovation, rigorous testing and adherence to industry standards, we strive to ensure our offerings consistently meet or exceed current standards.
3. Continuous Improvement: We promote a culture of continuous improvement throughout our organization. By regularly evaluating our processes, technologies and methodologies, we identify opportunities for improvement and act decisively to implement necessary changes.
4. Employee Empowerment: Our employees are our most valuable asset and we believe in enabling them to contribute their best efforts. We invest in their professional development, provide a safe and supportive working environment and encourage open communication to foster a sense of ownership and pride in their work. We often organize corporate and extra-corporate meetings to ensure a continuous team building process.
5. Ethical Compliance and Integrity: We conduct our business with the highest level of integrity and ethical standards. Compliance with all applicable laws, regulations and industry guidelines is non-negotiable. We are committed to being responsible corporate citizens and upholding ethical conduct in all aspects of our operations.
6. Supplier Partnerships: We work closely with our suppliers, promoting mutual growth and success. We expect our suppliers to adhere to the same commitment to quality and ethical values as we do, promoting a reliable and sustainable supply chain.

Our quality policy is communicated and understood by all employees, ensuring alignment with our objectives and commitment to its correct implementation. We regularly review and update our quality objectives, keeping them relevant to our ever-changing business landscape.

By adhering to this quality policy, we aim to provide exceptional products and services, earn the trust of our customers and maintain our leading position in the industry. This policy is the foundation of our quality management system and we constantly monitor its effectiveness to drive the success and growth of our company.